

NOTICE

Discrimination Is Against the Law

Paragould Doctors' Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Paragould Doctors' Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Paragould Doctors' Clinic provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (ex., large print, audio, accessible electronic formats, other formats). Paragould Doctors' Clinic provides free language services to people, whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, contact Daya Shipman, Civil Right Coordinator.

Language Assistance Services

If you require language assistance, services are available to you, free of charge. Please notify any staff member to assist you in contacting our Language Services Associate, available 24 hours a day, 365 days a year.

Grievance Process

If you believe that Paragould Doctors' Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Daya Shipman, Civil Rights Coordinator
225 East Jackson Avenue
Jonesboro, AR 72401
Phone: 870-207-4422 | Fax: 870-930-2854
Email: dshipman@sbrmc.org

You can file a grievance in person or by mail, fax, or email. If you need help in filing a grievance, Daya Shipman, Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.